

Other Government Support

Employment Standards legislation does not cover all issues in the workplace. Employers and employees often ask questions better answered by another government agency or department.

Who do employers and employees contact with concerns about safety in the workplace?

Workplace Safety and Health is responsible for protecting the health and safety of workers on the job.

Workplace Safety and Health focuses on preventing workplace and public hazards through education, training, working with employers and employees, and inspections and investigations.

Workplace Safety and Health 200-401 York Avenue Winnipeg, MB R3C 0P8 Phone: 204-945-3446

Toll free 1-800-282-8069

Web: www.gov.mb.ca/labour/safety/

Who do employers or employees contact when someone is hurt at work?

Whenever necessary, appropriate medical attention should be called for immediately. The injury should also be reported to the Workers Compensation Board (WCB). The WCB is an insurance program paid for by employers that provides benefits for workplace injuries or illnesses.

The Workers Compensation Board of Manitoba 333 Broadway Winnipeg, MB R3C 4W3 Phone: 204-954-4321

Toll free in Canada 1-800 362-3340

E-mail wcb@wcb.mb.ca
Web: www.wcb.mb.ca

Who do employees contact for help to appeal a decision by the Workers Compensation Board?

The Worker Advisor Office provides free, confidential advice, help, and in some cases, representation to workers and/or their dependants who have claims with the Workers Compensation Board. The Worker Advisor Office is not part of WCB.

Worker Advisor Office Room 406 - 401 York Avenue Winnipeg, MB R3C 0P8 Phone: 204-945-5787

Toll free in Manitoba 1-800-282-8069

Web: www.gov.mb.ca/labour/standards/wao/

Who do employers or employees contact with questions about discrimination or human rights?

The Manitoba Human Rights Commission protects people in Manitoba from discrimination in various areas, including the workplace. The Human Rights Code has regulations that prevent people from being discriminated against on the basis of certain characteristics, including family status, source of income, sexual orientation, race, gender, age, disability, or religion.

Manitoba Human Rights Commission 7th Floor-175 Hargrave Street Winnipeg, MB R3C 3R8 Phone: 204-945-3007 Toll free 1-888-884-8681

E-mail: hrc@gov.mb.ca Web: www.gov.mb.ca/hrc/

Who do employers or employees contact about collective bargaining, unfair labour practices or lack of union representation?

The Manitoba Labour Board settles labour relations disputes between employers, employees and unions, helping them communicate and work toward agreement. The board is also the final level of appeal for decisions made by Employment Standards. The board tries to mediate disputes, but also has a formal process similar to a court, where it hears arguments from the employers, employees, or unions. Generally, the board's decision is the final level of appeal.

Manitoba Labour Board 500 - 175 Hargrave Street Winnipeg, Manitoba R3C 3R8

Phone: 204-945-3783 E-mail <u>mlb@gov.mb.ca</u>

Web: www.gov.mb.ca/labour/labbrd/

Who do employers and employees working under federal jurisdiction contact about employment standards?

There are some workplaces that fall under the jurisdiction of the federal government. For more information see the <u>Who is Covered by Employment Standards</u> page. Federal employment standards legislation is enforced by the Canada Labour Program.

Canada Labour Program Phone: 204-983-6375 Toll free 1-800-641-4049

Web: http://www.hrsdc.gc.ca/eng/labour/index.shtml

Who do employers and employees contact about employment insurance and records of employment?

Employment Insurance (EI) provides temporary financial assistance to unemployed Canadians while they look for work or upgrade their skills. EI benefits may also be available to Canadians who are sick, pregnant, or caring for a newborn or adopted child, as well as those who must care for a family member who is seriously ill with a significant risk of death.

For information about records of employment or EI benefits, contact:

Employment Insurance Unit 122, 393 Portage Avenue Winnipeg, Manitoba R3B 3H6 Toll free: 1-800-206-7218

Web: http://www.servicecanada.gc.ca/eng/sc/ei/index.shtml

Who do employees contact about immigrating to Manitoba to work and live?

Manitoba Immigration has information about applying to work and live in Manitoba and about free services available to newcomers after they arrive, to help adjust, improve English language skills, and find a job.

Manitoba Immigration 213 Notre Dame Avenue Winnipeg, MB R3B 1N3

Email: immigratemanitoba@gov.mb.ca
Web: www.immigratemanitoba.com

Who do employees contact when their employer files bankruptcy?

The Government of Canada created the Wage Earner Protection Program for employees who have been terminated because their employer is bankrupt or in receivership. This program provides eligible employees with benefits under Service Canada's Employment Insurance Program.

Service Canada 393 Portage Avenue, Unit 122 Winnipeg, MB R3B 3H6

Website: www.servicecanada.gc.ca/en/sc/wepp/index.shtml

Phone: 1-866-683-6516

Or to find a Service Canada office close to you visit:

http://www.servicecanada.gc.ca/cgi-bin/sc-srch.cgi?app=hme&ln=eng

For more information contact Employment Standards:

Phone: 204-945-3352 or toll free in Canada 1-800-821-4307

Fax: 204-948-3046

Website: www.manitoba.ca/labour/standards

This is a general overview and the information used is subject to change. For detailed information, please refer to current legislation including The Employment Standards Code, The Construction Industry Wages Act, The Worker Recruitment and Protection Act, or contact Employment Standards.

Available in alternate formats upon request.

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